

Supplement to Austin Utilities  
Employment Application

**Dispatch & System Operations Controller**

*To all job applicants: Completion of this supplement is required as part of Austin Utilities' employment process in order to more accurately evaluate your qualifications for the position of Dispatch & System Operations Controller.*

- |   |     |    |
|---|-----|----|
| A) High School Diploma or GED   | YES | NO |
| B) Do you have a <b>valid</b> Minnesota Driver's License?   | YES | NO |
| C) Do you have two years' experience in utility infrastructure; SCADA Monitoring and control; dispatching service; facility or building Maintenance, or equivalent? | YES | NO |
| D) Do you have ability to work various shifts and ability to meet last minute shift changes (Days, evenings, nights, weekends, holidays, etc).                      | YES | NO |

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A) Describe your job experience as it relates to utility infrastructure; SCADA monitoring and control; dispatching service; or equivalent?

B) Describe your experience with taking customer calls, dispatching, and dealing with emergency situations.

C) Describe your ability and experience in working various shifts for a 24/7 operation.

**Please complete both sides of this form**

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D) Describe your working knowledge of electricity, natural gas and water distribution systems.

E) List the types of tools and equipment you are skilled in operating (please include computers and social media).

F) Describe your knowledge and skills to effectively utilize a customer information system, outage management system, and/or supervisory control and data acquisition system (SCADA).

Name (please print): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Please complete both sides of this form**